



7) What is meant by “Charitable judgments?”

8) Where do we start when speaking the truth in love?

9) How can we help others see the idols in their hearts?

10) When is it wise not to discuss conflict problems with the other person?

11) When is communication the most effective?

12) How do you write a letter to resolve a conflict?

13) What are the disadvantages of writing a letter?

**Quote:** “God showed me that I am a natural “law speaker;” I bring judgment much more easily than I bring grace. When I saw this, I began praying for God to give me a major heart change, to make the gospel central to everything I think, say, and do.”

**Quote:** “Sometimes they already know what they should do, but they need to have someone allow them to talk it through.”

**Quote:** “Reflecting does not require that you agree with what the other person says; it simply reveals whether you comprehend other person’s thoughts and feelings.”